

Saviynt IGA for MSPs Training

Training Datasheet

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Learning Path Overview

Saviynt IGA for MSPs self-paced training enables Service Partners to manage and configure Saviynt Identity Cloud. In this learning path, you will learn about various data archiving options and application monitoring features available in Saviynt Identity Cloud for improved performance. The training covers Application Log analysis directly from the user interface. You will also learn how to triage issues more effectively, along with the best practices and troubleshooting methodologies. This training is built on the latest version of the Saviynt Identity Cloud.

Learning Path Duration

- 2 hours of learning content
- 60% lecture and 40% demo

Target Audience

- Managed Service Partners, Customers, and Employees

Delivery Methods

- Self-paced

Lab Environment

- e-Learning content only

Prerequisites

- Saviynt IGA L100 or IGA L200 training or equivalent knowledge and administration experience with Saviynt products and features.

Learning Path Objectives

This learning path enables you to meet the following objectives:

- Understand UI branding and Image changes from Saviynt UI.
- Manage label changes from Saviynt UI.
- Manage certificates from Saviynt UI.
- Manage SSO configuration from Saviynt UI.
- Manage extensions (custom jars), drivers, and GSP modifications from Saviynt UI.
- Understand Job History Archival.
- Understand Request History Archival.
- Learn how to use Job Failure Notification Setup on Connection Level.
- Learn how to Test Connection Job setup.
- Learn about Job Monitoring and Alerting and Assured Compliance package through - Control Center and Analytics.
- Describe application logs in Saviynt - various service logs.
- Understanding the Saviynt Object Schema.
- Understanding Feature-Based Authorization.
- Learn how to use Data Analyzer to tackle data discrepancies.
- Learning about the best practices around Configurations.
- Learn how to troubleshoot connectivity related issues.

Courses and Modules

01 | Introduction to Saviynt IGA for MSPs Training

- Introduction to the course, prerequisites, and course roadmap

02 | Self-Service Operations in Saviynt

- Perform UI Branding and Image Changes from Saviynt UI
- Perform Label Changes from Saviynt UI
- Manage Certificates from Saviynt UI
- Configure SSO from Saviynt UI
- Manage Extensions (Custom Jars), Drivers from Saviynt UI
- Manage GSP Modifications from Saviynt UI

03 | Archival Tasks in Saviynt

- Job History Archival
- Request History Archival

04 | Monitoring the Saviynt App

- Job Failure Notification Setup on Connection Level
- Test Connection Job Setup
- Job Monitoring and Alerting Package - Control Center and Analytics
- Assured Compliance Package - Control Center and Analytics

05 | How to Triage Issues in Saviynt?

- All about application logs in Saviynt - various service logs
- Understanding the Saviynt Object Schema
- Understanding Feature-Based Authorization
- Using Data Analyzer to tackle data discrepancies
- Best practices around Configurations
- Troubleshooting Connectivity related issues

Upon Training Completion

Saviynt will provide you with a course completion certificate after completing this training course. A sample of the certificate is shown below:

